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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Vashi et al.

Serial No.: 09/638,771

Filed: August 15, 2000

For: Versatile Resource Computer-
Based Training System

Confirmation No. 1261

Art Unit: 3713

Examiner: Kathleen M. Christman

INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
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Sir:

The citation of information on the attached Form PTO-1449, "List of Art Cited by Applicant" is made pursuant to 37 C.F.R. §§ 1.56, 1.97, and 1.98. A copy of each cited item is enclosed.

The citation of this information does not constitute an admission of priority or that any cited item is available as a reference, or a waiver of any right the applicant may have under applicable statutes, Rules of Practice in patent cases, or otherwise.

Respectfully submitted,

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K&S Docket: 07117.105007 US
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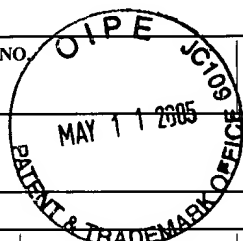
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Robert T. Neufeld, Reg. No. 48,394

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LIST OF INFORMATION DISCLOSED BY APPLICANT

(Use several sheets if necessary)

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09/638,771FILING DATE
August 15, 2000APPLICANT
Vashi et al.GROUP
3713**U.S. PATENT DOCUMENTS**

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA						
AB						

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE	COUNTRY	NAME	TRANSLATION YES NO.
AC				

OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)

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AE	Armstrong, <i>Electronic Mail Order for Distance Learning</i> ; IEEE Colloquium on Commercialising the Internet; pp. 4/1-4/4; 02/1997
AF	Call Center E-Journal; <i>Telvista Integrates eLearning and Quality Monitoring</i> ; August 2001; pp. 8 – 12
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AH	Click2learn; <i>Aspen: The Next-Generation e-Learning Platform</i> ; (2001)
AI	Curilem et al.; <i>Considerations for the Design of a Tutoring System Applied to Diabetes</i> ; Proceedings of the 22 nd Annual EMBX International Conference; July 23-28, 2000; pp. 2811-2814
AJ	Cybulski et al.; <i>Teaching Systems Analysis and Design Using Multimedia and Patterns</i> ; IEEE; 2000; pp. 113-122
AK	Envision Telephony; <i>Click2Coach</i> ; (2001)
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AM	Fletcher, Scotty; <i>Companies turn to the Virtual Classroom</i> ; dbusiness.com; May 25, 2000;
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AO	Levinson et al.; <i>Chess Neighborhoods, Function Combination, and Reinforcement Learning</i> ; Institution of Electrical Engineers; 2003; INSPEC Abstract No. C2002-07-7830D-012
AP	NICE Systems; <i>NICE to Launch Integrated e-Learning Solution Through Partnership With Astound</i> ; News Release; December 4, 2000
AQ	Skowronek, Larry; <i>Aspect eWorkforce Management v6</i> ; July 30, 2001

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.